# How to Ship Your Wines



Wine Furchase





Order Preparation



International

Transit



Free Storage



Select and purchase desired wines. The retailer will forward the order information directly to us if you are already in contact with our team.

Communication – You will be receiving e-mails from Cote d'Or Imports when your order has been recorded in our system, when we send you a secure invoice for shipping fees (if you did not pay your shipping fees at the retailers), and when the wines are ready to depart from France. Please check your spam and junk folder in case our emails were directed there. If you have not heard from us within three weeks of placing your order, please reach out to our team to be sure that we have your order in our system as well as the correct email address.

Shipping can be paid at the retailer at the time of your purchase. If you plan to consolidate multiple orders, Cote d'Or Imports will contact you directly to charge you for the overall shipping fees, based on our volume-based price list.

**Insurance fees**: These fees cover breakage, loss, and wine specific damage such as seepage in transit. Please open your cases immediately upon delivery and notify us via email with photos of any concerns you may have.

Shipping prices include receipt of order, order verification + preparation, export customs, international transport, US customs clearance + duty, repackaging in our US warehouse and US delivery via ground by common carrier or by private, temperature-controlled delivery serivce for certain regions. (see Specific States pages)

### Your wines are prepared for legal US import at our Burgundy partner warehouse.

One case cannot mix bottles of different sizes (bottles, magnums, jeroboams). Shipping fees will be calculated separately based on bottle size and added together for your total shipping fees. Partial cases (any case that is not 6 or 12) will be calculated to the next highest bottle count for billing.

A wooden case (treated ISPM15) can be shipped with your wines for additional fees.

Your wines are shipped from France to the United States based on your preferred shipping method (ocean or express freight) and is cleared through customs by our US team

Our expert US team monitors weather throughout the US to plan for delivery. Short to medium term free storage is available in our US warehouse to properly time your delivery - based on weather conditions, travel plans, ect.

**Protecting your wines from the elements**: we will take every necessary precaution to avoid risk of any damage during transit due to extreme weather conditions. If weather is not appropriate to ship, we will store your wines free of charge. This option will be presented to you if the situation arises.

Cote d'Or Imports will be contacting you throughout the shipping and delivery process. Delivery times are dependent upon your responsiveness. Other factors in delivery time include: when your order is placed, when we receive it (or your last order part of a group) in our French warehouse, when your payment has been processed (if shipping fees were not paid at the retailer), and when the last freight shipment has departed.

For ocean freight shipping – lead times for delivery are estimated from 8 to 12 weeks

Ocean: Final delivery can only be planned once we have received your email confirmation of the details we have on file.

### For express freight shipping

 lead times for delivery are estimated from 3 to 5 weeks.

Please note, we will not reach out again before final delivery, beyond a tracking email sent from common carrier partners (Fedex/UPS).

**Express**: Order will be shipped directly upon arrival at our US warehouse. Reply to our confirmation email is not required.

Valid from February 1st 2024 to January 31st 2025 Subject to change without notice



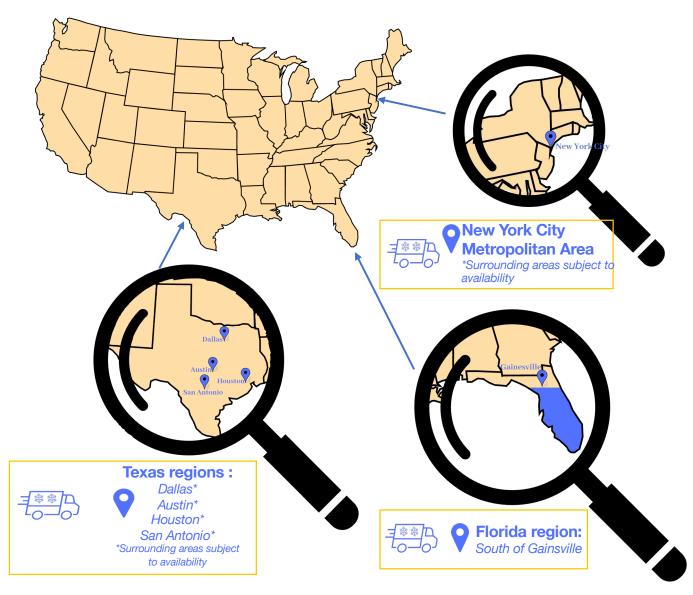
Contact for US customers in France orderinfo@cotedorimports.com +33 3 80 61 15 15

# Specific States

# Temperature-controlled final mile delivery

We are proud to offer **temperature-controlled final mile delivery with our ocean-freight shipping** to the following regions\* at <u>no additional cost</u>, minimum 6 bottles or 3 magnums.

\*Feel free to reach out to our order management team if you would like to confirm eligibility of temperature-controlled delivery to your address



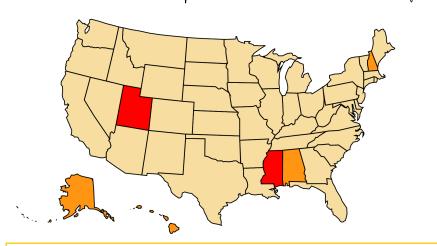
# Large orders

For most large orders (from 120 bottles and more), we can deliver with temperature-controlled final mile service to many regions in the United States. Given your delivery address, we can prepare a customized quote for you.

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# Specific States Additional details & requirements





We are specialists in legally importing wines from France to the US. Please take into account the following information to ensure that you are fully informed about any additional requirements for delivery of your wines

### No Deliveries

It is illegal under state laws to deliver wine to consumers in Mississippi (MS) and Utah (UT) all. If you live in one of these states, please contact us for other options.

# **Additional Fees, State Tax**

States	Tax	Details
Alabama (AL)	\$4 per case of 12 bottles (approximately)	Wine must be delivered to a state store. We will be in contact with you to determine the most convenient state store for delivery.  Under state law, you will pay that additional fee upon pickup from the state store.
New Hampshire (NH)	8% of the total value of the wine for direct shipments to consumers	This is to be paid when you pay for the shipping, insurance and processing fees.

# **Additional Fees, (2-Day delivery)**

States	Тах	Details
Hawaii (HI)	<b>95€/case</b> of 6 or 12 bottles	
Alaska (AK)	<b>80€/case</b> of 6 or 12 bottles	Delivery possible from June 1st to September 30th. Orders received outside of this window will be stored, free of charge in our US warehouse until delivery is possible.

Our team is always available to address any questions or comments you may have. Your satisfaction is our number one priority.

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Contact for US customers in France orderinfo@cotedorimports.com +33 3 80 61 15 15

# How to Group Your Orders (1)



# What is a Group Order?

A group order is represented by multiple purchases from different retailers (wineries or shop) in France that will be combined to be invoiced (shipping, insurance and processing fees) and grouped to be shipped together for delivery to a single address. A group order will allow you to benefit from our volumed-based pricing.

# Important Steps to Keep in Mind

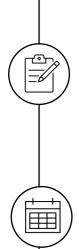
The conditions for your group order process are as follows:



1. Communication is key!



2. Start by getting familiar with « How to Ship Your Wines » document and our current price lists. Then, confirm which shipping option you choose between our ocean-freight and express-freight shipping options.



- 3. Inform Cote d'Or Imports of the orders that you have placed as soon as possible after placing them. This can be done via email directly to <u>orderinfo@cotedorimports.com</u>. Copies of your order forms or invoices are best, providing all the necessary information. You can also ask the retailer to forward a copy of the order forms or invoices to our order management team at <u>pickup@cotedorimports.com</u>.
  - Keep in mind you have 20 days to finalize your orders in order to ship them as one group order (as defined above).
  - Forwarding your orders as they are placed is important as it informs Cote d'Or Imports when you have finished your purchases, which allows us to finalize your group order and keep the ball rolling.
- 1. Have a great time!



# How to Group Your Orders (2)

# When and where you purchase

- Retailers where you purchase should charge you for wines only, without value added tax (VAT) which is currently 20%. In French, the term used for the price of a product without VAT is *hors taxes* or *HT* price.
- They should not charge you for shipping + insurance & processing fees + additional fees (if applicable).



- The minimum order is 6 bottles or 3 magnums per retailer.
  - Any order that has less than 6 bottles or 3 magnums per retailer is not eligible for pickup (if applicable) or VAT-free sale. This means that the retailer will have to charge you for the VAT and deliver the wines to our warehouse.
- If the retailer that you visit has not already worked with us and has questions, you can
  ask them to call our French office (weekdays during business hours) at the number
  below. The objective is to be sure that you can purchase your wines without VAT and
  that all our conditions are known by the retailer.

# **Pricing**



- Our regular price lists covers quantites up to 120 bottles for ocean and express freight shipping. However, we can ship more! If you have more than 120 bottles, we must work on a personalized quote for the shipping fees.
  - o In order to work on the quote, we will need to receive your final delivery address as well as total number of bottles you wish to ship.
- Our price lists are available at many wineries and wine shops. You may want to keep your own copies with you to have the information accessible.

# How to get the wines to Cote d'Or Imports

- We regularly pick up orders from the following areas:
  - Côte d'Or (21 department): from Dijon to Santenay (the Cote de Nuits and Cote de Beaune).



- Saône et Loire and north Beaujolais (71 & 69 departments): from Mercurey to Belleville. Please inform our French team the retailer at which you wish to purchase, and we will confirm if they are part of pick-up area.
- Marne area in Champagne region (51 department).
- If your orders originates beyond these regions, the retailer must arrange for French national transport of your wines to our Burgundy warehouse. Additional fees for French transport may be invoiced directly to you by the retailer.

Cote d'Or Imports is not reponsible for French domestic shipping fees in this case.



# How to Group Your Orders (3)

# How long do I have to order?



- A group order starts when we've been informed of your first order. At that point, you
  will receive an email from our team. You have 20 days to complete your group order.
  You can buy as many wines as you want until the 20-day period is over.
- After the 20 day-period, any new order will be part of a separate simple order or start a new group order and will be treated separately for billing and delivery purposes.
- Please note that storage of your wines in our French warehouse is not possible. Any storage can only be offered in our US warehouse.

# Shipping options and delivery timing

- The estimated lead time for final delivery to you starts when we have received all your orders included in your group order in our Burgundy warehouse and all the shipping fees have been paid.
- Lead time depends on selected shipping methods: ocean-freight or express-freight see our « *How to Ship Your Wines* » document for more details.



- It may be possible for you to switch from one shipping option to another if the wines have not yet left our French warehousse. You simply need to inform Cote d'Or Imports as soon as possible and we'll work on shipping and billing changes.
- If you wish to store your wines for final delivery to you at a later date, we would be more than happy to store your wines in our US warehouse.
- Our US warehouse is temperature-controlled and storage is free of charge as we await final delivery to you (pending appropriate weather conditions and adult availability to receive & sign for shipment). Accepted free storage period is 6 months maximum.

# **Billing**



- Once you've confirmed that you are finished shopping and your group order is complete, we will send you an invoice via email for secure, online payment in US dollars for all shipping related fees.
- This may also happen at the end of the 20-day purchase period if you wish to keep purchasing (restarting the group order process).
- If we have not heard back from you after several unanswered reminders to settle your invoice, your wines will be returned to the retailers and your shipment will be considered cancelled.

## Contact:

- orderinfo@cotedorimports.com
- Phone FR: + 33 3 80 61 15 15
- Phone US: + 1 503 469 8557







Legal Wine Shipping
Door to Door USA
Buy Duty Free – Save VAT
Delivery to 48 States

# I EAN

Minimum 6 (Per Retailer)122€Minimum (Per Retailer)7 to 12203€4 to 613 - 18272€7 - 919 - 24342€10 - 1225 - 30416€13 - 1531 - 36483€16 - 1837 - 42554€19 - 2143 - 48623€22 - 2449 - 54692€25 - 2755 - 60763€28 - 3061 - 66834€31 - 3367 - 72902€34 - 3673 - 78974€37 - 3979 - 841045€40 - 4285 - 90114€43 - 4591 - 961184€46 - 48	Bottles 0.75l	Shipping Fees	Magnums 1.5I*
13-18 $272$ € $7-9$ $19-24$ $342$ € $10-12$ $25-30$ $416$ € $13-15$ $31-36$ $483$ € $16-18$ $37-42$ $554$ € $19-21$ $43-48$ $623$ € $22-24$ $49-54$ $692$ € $25-27$ $55-60$ $763$ € $28-30$ $61-66$ $834$ € $31-33$ $67-72$ $902$ € $34-36$ $73-78$ $974$ € $37-39$ $79-84$ $1045$ € $40-42$ $85-90$ $1114$ € $43-45$ $91-96$ $184$ € $46-48$	Minimum 6	6 122€	Minimum 3 (Per Retailer)
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25 - 30 416€ 13 - 15 31 - 36 483€ 16 - 18 37 - 42 554€ 19 - 21 43 - 48 623€ 22 - 24 49 - 54 692€ 25 - 27 55 - 60 763€ 28 - 30 61 - 66 834€ 31 - 33 67 - 72 902€ 34 - 36 73 - 78 974€ 37 - 39 79 - 84 1045€ 40 - 42 85 - 90 1114€ 43 - 45 91 - 96 1184€ 46 - 48	13 – 18	272€	7 – 9
31-36 $483$ € $16-18$ $37-42$ $554$ € $19-21$ $43-48$ $623$ € $22-24$ $49-54$ $692$ € $25-27$ $55-60$ $763$ € $28-30$ $61-66$ $834$ € $31-33$ $67-72$ $902$ € $34-36$ $73-78$ $974$ € $37-39$ $79-84$ $1045$ € $40-42$ $85-90$ $1114$ € $43-45$ $91-96$ $184$ € $46-48$	19 – 24	342€	10 – 12
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$49-54$ $692 \in$ $25-27$ $55-60$ $763 \in$ $28-30$ $61-66$ $834 \in$ $31-33$ $67-72$ $902 \in$ $34-36$ $73-78$ $974 \in$ $37-39$ $79-84$ $1045 \in$ $40-42$ $85-90$ $1114 \in$ $43-45$ $91-96$ $1184 \in$ $46-48$	37 – 42	554€	19 – 21
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79 - 84 <b>1 045€</b> $40 - 42$ $85 - 90$ <b>1 114€</b> $43 - 45$ $91 - 96$ <b>1 184€</b> $46 - 48$	67 – 72	902€	34 – 36
85 - 90 <b>1 114€</b> 43 - 45 91 - 96 <b>1 184€</b> 46 - 48	73 – 78	974€	37 – 39
91 – 96 <b>1 184€</b> 46 – 48	79 – 84	1 045€	40 – 42
	85 – 90	1 114€	43 – 45
	91 – 96	1 184€	46 – 48
97 – 102 <b>1 253</b> € 49 – 51	97 – 102	1 253€	49 – 51
103 – 108 <b>1 325€</b> 52 – 54	103 – 108	1 325€	52 – 54
109 – 114 <b>1 394€</b> 55 – 57	109 – 114	1 394€	55 – 57
115 – 120 <b>1 466€</b> 58 - 60	115 – 120	1 466€	58 - 60

For 121 bottles and more, please contact our team for a custom quote.

# Additionnal fees for AK, AL, HI + NH No delivery to MS (Mississippi) & UT

# **Mandatory Insurance**

Insurance/processing fees of 4,5% of wine value is required - minimum 20€

# **Lead times and Final Delivery**

Estimated lead times for delivery can range from **8 – 12 weeks** depending on multiple factors (see « How to Ship Your Wines » for details).

Prices include final delivery via **Ground shipping**. Our team checks weather forecasts daily and will advise if we deem it unsafe to dispatch your wines for final delivery.

# **Different bottle formats\***

Different formats such as bottle and magnum orders are not combined but calculted separately for billing and delivery.

One ½ bottles = 1 bottle 1 jeroboam (double mag) = 12 bottles

For larger formats, contact us for a custom quote.



Scan here for our **How to Ship Your Wines** document for more information.

Valid from February 1, 2024 to January 31, 2025 Subject to change without notice



Tarif 2024 valable jusqu'au 31 janvier 2025 <u>pickup@cotedorimports.com</u> +33 3 80 61 15 15 / +1 (503) 469-8557





Legal Wine Shipping
Door to Door USA
Buy Duty Free – Save VAT
Delivery to 48 States

# 

Bottles	Shipping	Magnums
0.751	Fees	1.5 *
Minimum 6	199€	Minimum 3
(Per Retailer)		(Per Retailer)
7 to 12	291€	4 to 6
13 – 18	385€	7 – 9
19 – 24	482€	10 – 12
25 – 30	586€	13 – 15
31 – 36	684€	16 – 18
37 – 42	785€	19 – 21
43 – 48	886€	22 – 24
49 – 54	985€	25 – 27
55 – 60	1 084€	28 – 30
61 – 66	1 186€	31 – 33
67 – 72	1 295€	34 – 36
73 – 78	1 382€	37 – 39
79 – 84	1 484€	40 – 42
85 – 90	1 582€	43 – 45
91 – 96	1 680€	46 – 48
97 – 102	1 778€	49 – 51
103 – 108	1 880€	52 – 54
109 – 114	1 978€	55 – 57
115 – 120	2 070€	58 - 60

**For 121 bottles and more**, please contact our team for a custom quote.

Additionnal fees for AK, AL, HI + NH No delivery to MS (Mississippi) & UT

# **Mandatory Insurance**

Insurance/processing fees of 4,5% of wine value is required - minimum 20€

# **Lead times and Final Delivery**

Estimated lead times for delivery can range from **2 – 4 weeks** depending on multiple factors (see « How to Ship Your Wines » for details).

Prices include final delivery via **Ground shipping**. Our team checks weather forecasts daily and will advise if we deem it unsafe to dispatch your wines for final delivery.

## **Different bottle formats\***

Different formats such as bottle and magnum orders are not combined but calculted separately for billing and delivery.

One ½ bottles = 1 bottle 1 jeroboam (double mag) = 12 bottles

For larger formats, contact us for a custom quote.



Scan here for our **How to**Ship Your Wines document
for your information.

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Tarif 2024 valable jusqu'au 31 janvier 2025 <u>pickup@cotedorimports.com</u> +33 3 80 61 15 15 / +1 (503) 469-8557





Order Date :



pickup@cotedorimports.com

(contact for winery - retailer)





Winery / retailer + tour company details :

Express

Ocean

(circle one - required)

## DELIVERY CUSTOMER INFORMATION (required):

(if billing adress is different, please specify)

First Name (Mr or Ms)	Company:
Name :	Address :
Phone :	
Email :	City, ZIP:

### ORDER DETAILS:

Wine appellation + Producer + Year + Color + Format	Alc by vol	Qty*	Unit Price	Total HT
*Minimum purchase per winery/retailer : 6 bottles or 3 magnums	Total bottles		Total Wine value HT :	€



\*\*Insurance is based on total wine values, minimum 20€

- \*\*\*Additional fees:
- Alaska 80€/case
- Hawaii 95 €/case
- NH 8% wine
- No delivery to MS (Mississippi) + UT
- Wooden box 27€/case

If you have not heard from Cote d'Or Imports within 2 weeks of your purchase, please reach out to us by email or by phone. Our emails may have gone to your spam.

Shipping and Insurance fees due to (select one, required):		
Winery - Retailer (paid)	Cote d'Or Imports (to be paid)	
Insurance 4,5%**	€	
Additional fees***	€	
Shipping fees	€	
Total CDI fees	€	